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PATENT
Attorney Docket No.: 021756-002700US
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Calvin Wang et al.

Application No.: 10/687,219

Filed: October 15, 2003

For: ACTIONABLE MESSAGING

Customer No.: 51206

Confirmation No. 8072

Examiner: Lajuan N. Mouzon

Technology Center/Art Unit: 2153

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed April 15, 2008, please enter the following
amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 8 of this paper.